



Clinical Coach Job Description

About Us

Star House exists to lift young people out of homelessness and into a community of hope. Founded in 2006, Star House operates our nation's only 24/7/365 drop-in center for teens and young adults experiencing homelessness that offers immediate access to safety and hosts continuous best practice research for effective service. Along with the Finance Fund and Columbus Metropolitan Housing Authority, Star House operates the only housing village of its kind in Central Ohio for young people who are exiting homelessness. The organization met the unique needs of 1,160 individual young people in 2022, successfully connecting them with housing, jobs, education, health care, therapy, and a range of community resources.

Star House's mission is to do whatever it takes to support young people as they exit homelessness and thrive in a community of hope. Our vision is to replicate our evidence-based model of service for youth nationally and globally, based on the demand for our services in other communities.

We are seeking a Clinical Coach who believes in our mission; embodies our values of unconditional love, doing whatever it takes as long as it takes and creating innovative solutions; and who can help us achieve our vision with development expertise.

Job Description

Title: Clinical Coach	
Work Location: Star House, 1220 Corrugated Way, Columbus, OH 43201	
Reports To: Clinical Services Manager	
<input checked="" type="checkbox"/> Full-Time <input type="checkbox"/> Part-Time	<input checked="" type="checkbox"/> Full-Time <input type="checkbox"/> Part-Time
Position Summary: The Clinical Coach will provide basic case management services to Star House guests and Carol Stewart Village residents. The Clinical Coach will utilize a trauma-responsive approach and Strengths Based Outreach and Advocacy, a best practices alternative to traditional case management and one that has been tested successfully in research previously hosted by the Star House.	

Responsibilities and Essential Functions:

The following duties are representative of performance expectations; however, the list below is not ranked in order of importance.

- Connects youth to therapists, partner services and other resources within the community
- Works on building rapport with Star House youth to achieve the most optimal helping relationship
- Works with youth to create case plans, set goals and provides assistance to achieving those goals
- Assists youth with practical and educational skill development classes (such as: resume writing; life skills; parenting; job readiness; money management)
- Works with youth to develop necessary social skills including self-advocacy effective communication, frustration tolerance and coping skills
- Problem solves issues with youth to help them achieve their goals and meet their needs with the goal of eventual self-reliance
- Performs data entry and collection for resource tracking and measuring outcomes
- Offers accompaniment and transport assistance to appointments
- Establishes and maintains professional relationships with community resources and service providers
- Assists youth in benefits enrollment, as well as applying for other services, entitlements and programs they may be eligible for
- Provides supportive services through crisis intervention and de-escalation
- Performs other specific job-related duties as assigned by the Chief Executive Officer or their designee

“Job performance is evaluated according to the policy provisions of Star House and the Educational Service Center of Central Ohio-Council of Governments.”

Minimum Qualifications:

- Required: Bachelor’s Degree in Social Work
- Preferred: MSW
- Hold a valid state driver’s license and be capable of independent travel (local)
- Ability to work calmly and effectively under pressure
- Excellent oral and written skills
- Ability to maintain confidential information
- Respect and sensitivity for cultural differences and diversity
- A high level of professionalism and maturity
- Outstanding social and interpersonal skills with an ability to work well with all types of youth, as well as all levels of internal management and staff, outside clients and vendors
- Ability to work in a collaborative team environment
- Strongly Desired: Experience working with those experiencing homelessness, substance abuse, and adolescents/young adults
- Documentation of a clear criminal record in compliance with state statute
- Complies with drug-free workplace rules and Star House and ESC-Council of Governments policies

Note: This assignment may require a valid driver’s license and access/availability of a reliable vehicle.

Star House is committed to equal opportunity employment, regardless of race, color, religion, age, sex, sexual orientation, gender identity and expression, socio economic status, national origin, veteran or disability status. In order to further Star House's mission, achieve our vision and live out our values, drawing from the collective wisdom of a diverse group of individuals is essential. With diverse minds influencing our work and decisions, we can go further for the young people we serve, ensuring that our continued programming and the solutions developed along the way are influenced by the best minds.